

NorthEast-Millerton Library Customer Service Policy.

The Northeast-Millerton Library values our patrons, and hope to provide them with the best possible service and environment we can.

Patrons can expect:

- To be acknowledged in a kind and professional manner.
- To have their privacy and confidentiality respected.
- To be treated courteously and respectfully.
- To have their input appreciated.
- To receive the same standard of service regardless of age, race, ethnicity, religion, gender, physical limitations, or any other criteria.
- To receive knowledgeable service and professionalism from all staff and volunteers.
- To have open access to cultural, intellectual, and informational resources.